

Clock-in Clock-out  
 Food Ordering  
 Instore Orders  
 PC, Tablet, Mobile  
 Customize Orders  
 Order Schedule  
 Tracking Orders  
 Promise Time  
 Order List

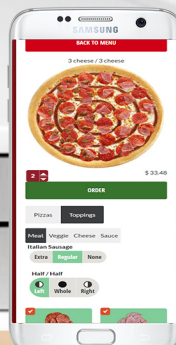
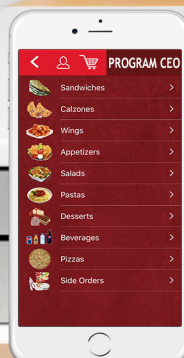
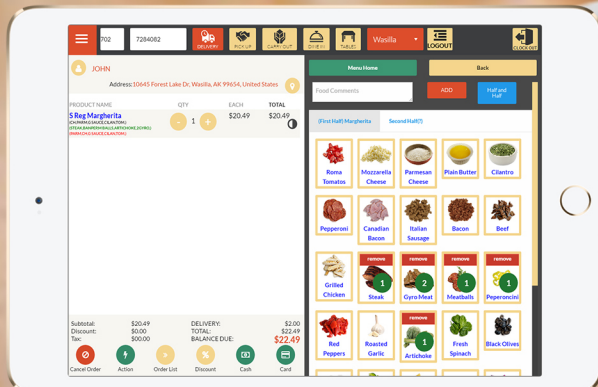
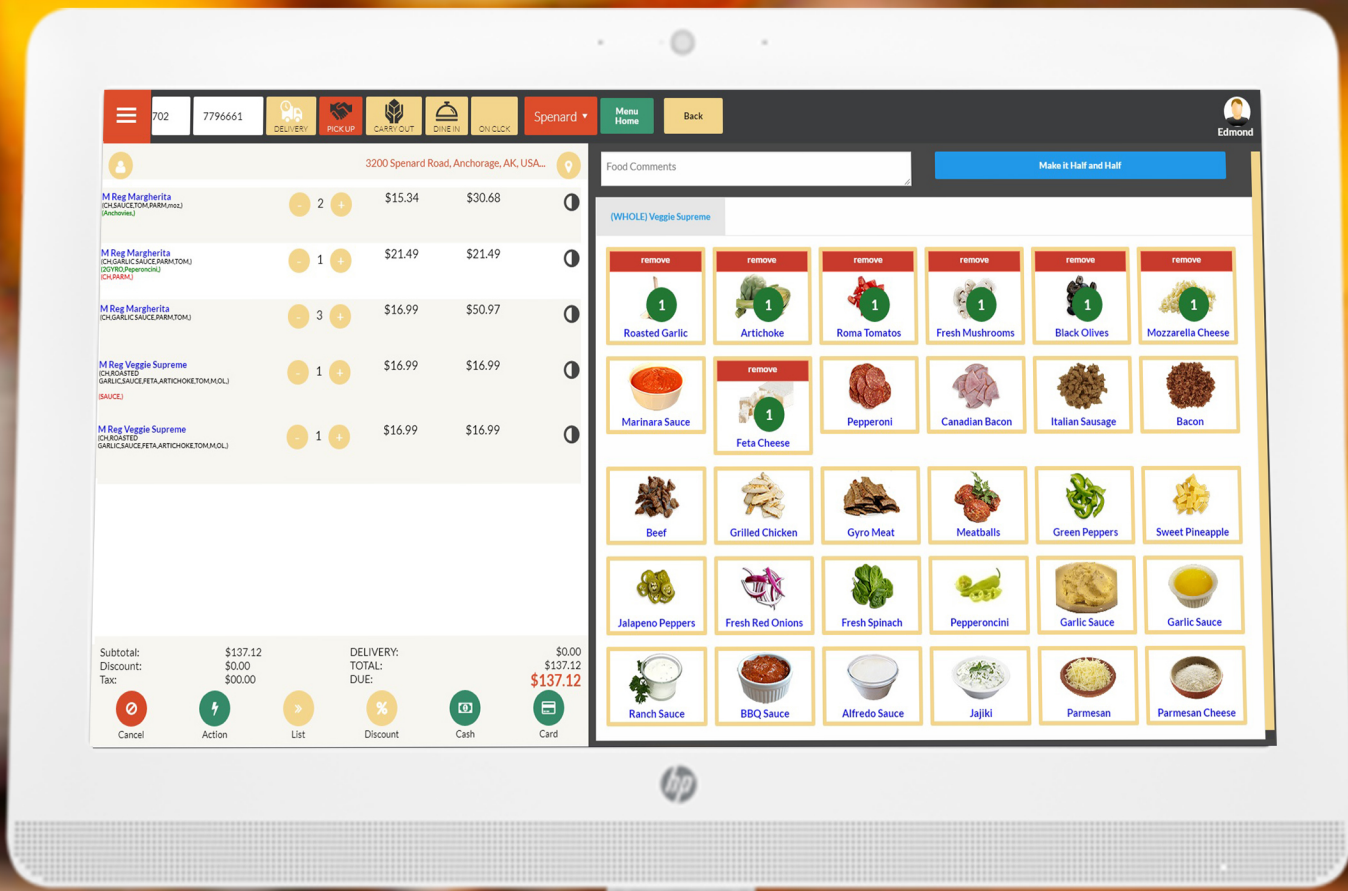


# Program CEO

www.programceo.com

(702) 728 4082

Store Location  
 Assign Menu to Store  
 Credit Card Details  
 Payment Refund  
 Online Payment  
 Transfers Orders  
 Manage Tills  
 Manage Zones  
 Reports



FAST

ROBUST

SIMPLE

SECURE

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- Order Approval
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## **Add Items**

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## **Add Menu**

## **Menu Items**

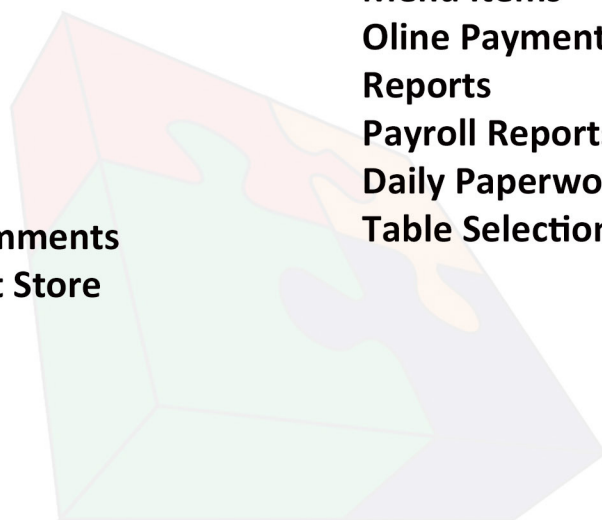
## **Online Payments**

## **Reports**

## **Payroll Reports**

## **Daily Paperwork**

## **Table Selections**





## Call Center

Call Center representatives are taking orders through telephone and initially register customers through ProgramCEO Call Center module by entering customer first name, last name, address, phone number, zip, state and country. It is worth to mention that any caller can have one or more locations where one of them is the default. More than one customer can also be related to one phone number (ex. this happens when family members can order from one number).

### Remote Locations

Since ProgramCEO is a web-based application, customers can create and place their call center facilities anywhere in the world by just having PCs and Internet Connection. This makes ProgramCEO such a powerful solution for integrating restaurant, pizzeria or other similar type of businesses. This is a big advantage because if customers have such solutions for their business, they can reduce the cost of the everyday business in terms of human resources.

### Call Center Monitoring

Usually Call Centers worldwide operate 24/7 and by working this way Call Center employees will serve not only for taking orders through phone but also have the role of monitoring center. The monitoring center could be a traditional monitoring center and the task should be to monitor all pizzeria locations through camera surveillance, or business monitoring means to check for incoming orders regardless if they come through phone, web, mobile or applications. Another business monitoring task could be to check for late orders and react in this case, by calling store employees and ask for order status.


### Order Approval

Depending on customers that use ProgramCEO PaaS, some customers request that call center operators have to make calls for every incoming order which is not through phone. This is not a strict requirement since ProgramCEO has a mechanism to confirm successful orders made by customer (online, mobile version or mobile application) through e-mail or SMS (some customers want both services for any order).

### SMS Service

This option can be used for order confirmation (web, mobile browser or mobile applications), or can be used if call center operators want to send some message to customers as an example can be if the customer does not open his door and the driver is in front of his house for pizza ready to be delivered. In this case driver calls Call Center (serving also as Order Monitoring Center). Any Call Center representative even calls the customer or sends SMS with the message to open the door.

**Clock-in System:** Pizza management system tracks every clock-in and out of every employee with which the store managers can generate the payroll reports according to those clock-in and outs. The clock-in module allows employees to print their hours for the shift when they are done. Employees, can write any complain from this section for anything about the orders or any issue with their times.



Mon, March 21 2016 / 01:50:57 AM  
Hi, Edmond (Manager) ✓

🕒 Time In

11-01-2016 09:22:21

🕒 Time Out

12-01-2016 06:17:47

Day Started at

2016-03-20 08:02:37

Hours Today

20:55:26


Reimbursement

\$ 1.5

CLOCK-IN

PRINT TICKET

COMPLAIN

LOGOUT 

At work, at home or far away stay in touch with your business using pizza management system. Pizza management system has the ability to allow users remote access to perform multiple functionalities without struggling to get to the store location on which they want to perform any task. All this features it is possible to be configured with a click of a button by restricting IP addresses.

IP Address : 

Add IP

STORES

Muldoon: ☒

Northern Light: ☒

Spenard: ☒

Dimond: ☒

Eagle River: ☒

IP Address	Action
██████████	<a href="#">Delete</a>
██████████	<a href="#">Delete</a>
██████████	<a href="#">Delete</a>
██████████	<a href="#">Delete</a>
██████████	<a href="#">Delete</a>



Managing employees, managers can monitor their time on clock, edit their information and adding employees. Best quality service is delivered by best quality employees. Pizza Management System helps you manage your team for success.

## Manage time clock:

Managers and Store Managers can monitor employee's time while they are on clock and also can edit time if a mistake or issue has happened. Also, there is the ability for managers to filter employees by store, clock them out when they forgot to clock out and edit their time.

Employee: **Edmond Dobrova**

	ClockIn	ClockOut	Total Hours	Store	Action
<input type="checkbox"/>	2016-01-11 09:22:21	2016-01-12 06:17:47	20.92	Call Center	<a href="#">(edit)</a> <a href="#">(delete)</a>
	Reason:	Reason:			
<input type="checkbox"/>	2015-12-27 10:02:51	2015-12-28 01:56:14	15.89	Call Center	<a href="#">(edit)</a> <a href="#">(delete)</a>
<input type="checkbox"/>	2015-12-18 14:56:55	2015-12-18 21:55:19	6.97	Call Center	<a href="#">(edit)</a> <a href="#">(delete)</a>

**Managing Employees information:** Managers and Store Managers have the privilege to modify and correct employees profile such as defining the reimbursement rate, hourly paid or salary paid employee, changing the role of the employee as they progress on the business and much more...

Managers and Store Managers have the privilege to add employees. Managers can add employee on any store, while on the other hand the Store Managers can only add employees for the store that they manage.

Edmond  
 Dobrova  
 Marital Status:   
 Activate Account? ☒  
 1234343  
 345678  
 Insurance: Progressive  
 8765432  
 Ins. Exp. Date: Day: 1 MM: Jan YY: 2016  
 0.0

Mondl  
 Date of birth: Day: 1 MM: Jan YY: 1988  
 1123456  
 No. Exempt: 5  
 Is Salaried: Not Salaried  
 ST Rate: 7.25 OT Rate: 10  
 1.5  
 Working account? ☒

With Program CEO PaaS orders can be managed easily. A lot of additional functionalities make order management that easy and organized process.

## Food Ordering

The main function of Program CEO PasS is food ordering. With Program CEO PaaS, customers have the ability to order in several different ways. After order is being completed, employees can easily distinguish the type of order being processed as:

### Phone Orders

This is the mostly used method that customer are placing orders. They just call the business number and one of the call center representatives answers the phone and process the order.

The order could be as delivery or as pickup.

### Instore Orders

This is another important way of ordering through Program CEO PaaS, where customer arrives at the store and place the order. Also they can make an order for delivery as well as for eating inside the pizzeria location.

### Internet Orders

Program CEO is following up-to date technologies, and offers perfect solutions so customer can order through

### PC or Laptops

Since recently this type of ordering takes majority of percentage for worldwide online transactions. This is done by just opening a browser and make an order from Program CEO client website.

### Tablets or Mobile Devices

As tablet and mobile device usage is dynamically rapidly growing, Program CEO prepared a light mobile version that is loaded by automatically detecting the device that customers want to place an order. Orders from mobile devices also should open a browser from their tablet or mobile device and place an order.

### Application Orders

Recently with Program CEO you have the ability to download two fascinating applications (iOS and Android), by which customers can easily place an order very fast and easy.

Credit Card processing option is also available for Program CEO applications.

The screenshot displays the Program CEO PaaS mobile application interface for managing food orders. The top navigation bar includes icons for delivery, pickup, carry out, dine in, and on click, along with a 'Spend' button and a 'Menu Home' button. The main screen shows a list of orders with details such as item name, quantity, price, and total. The bottom section displays a grid of food items with their respective prices and a 'Make it Half and Half' button. The bottom status bar shows the subtotal, discount, tax, and total amount, along with buttons for 'Cancel', 'Action', 'List', 'Discount', 'Cash', and 'Card'.

Item Name	Quantity	Price	Total
M Reg Margherita (CH SAUCE TOM PARM TOM) (Anchovies)	2	\$15.34	\$30.68
M Reg Margherita (CH GARLIC SAUCE PARM TOM) (Dotted Pepperoni) (CH PARM)	1	\$21.49	\$21.49
M Reg Margherita (CH GARLIC SAUCE PARM TOM)	3	\$16.99	\$50.97
M Reg Veggie Supreme (CH GARLIC SAUCE FETA ARTICHOK TOM M M G L) (SAUCE)	1	\$16.99	\$16.99
M Reg Veggie Supreme (CH GARLIC SAUCE FETA ARTICHOK TOM M M G L)	1	\$16.99	\$16.99

Subtotal: \$137.12  
Discount: \$0.00  
Tax: \$0.00  
DELIVERY: \$0.00  
TOTAL: \$137.12  
DUE: \$137.12

Buttons: Cancel, Action, List, Discount, Cash, Card

Food Comments: (WHOLE) Veggie Supreme

Make it Half and Half

Food Items Grid:

- Roasted Garlic
- Artichoke
- Roma Tomatos
- Fresh Mushrooms
- Black Olives
- Mozzarella Cheese
- Marinara Sauce
- Feta Cheese
- Pepperoni
- Canadian Bacon
- Italian Sausage
- Bacon
- Beef
- Grilled Chicken
- Gyro Meat
- Meatballs
- Green Peppers
- Sweet Pineapple
- Jalapeno Peppers
- Fresh Red Onions
- Fresh Spinach
- Pepperoncini
- Garlic Sauce
- Garlic Sauce
- Ranch Sauce
- BBQ Sauce
- Alfredo Sauce
- Jajiki
- Parmesan
- Parmesan Cheese



## Customize your Order

Order customization was at very important focus during Program CEO PaaS design and implementation. The reason it was very important was fully customer satisfaction.

From Program CEO PaaS can be done order customization as:

### Topping Customization:

When menu is created, Program CEO enables managers to decide for each specific food whether can have toppings or not. This is done for example food of type pizza can have toppings and food of type beverages cannot have toppings. Each food item that has enabled toppings customization, during order process can be customized in a way clients can add any additional toppings, can remove topping from a set of default toppings for that item and can also add extra topping (double of twice) for any selected toppings.

These toppings customization are then visually presented at order preview and order monitor as well as printed in order ticket.

### Combo Customization:

Food of type Pizza can have the option to make combo customization, by splitting the pizza of any size into two halves. Each half of the pizza can be of the same pizza type (ex. Margarita), or can be combined of two different types of pizza

(ex. half Margarita pizza and half Mama Mia pizza), but both should be of the same size (ex. Large pizza). After defining each half of the pizza, each of the halves can be topping customized as described in the above point.

### Change Store

Even though Program CEO provides algorithm that find the nearest store that match customers address, there are some cases where store should be changed for any reason.

Program CEO PaaS enables this function to change the store and place an order with another selected store. Also Program CEO PaaS has an option to choose Alternative Stores and calculating the driving direction is order is of type Delivery.

The screenshot displays the Program CEO PaaS interface. At the top, there's a navigation bar with icons for Delivery, Pickup, Carry Out, Dine In, and On Click, along with a 'Spenard' dropdown and 'Menu Home' and 'Back' buttons. The main area is divided into two sections. The left section shows a list of orders with details like item name, quantity, and prices. The right section shows a pizza customization screen for '(WHOLE) Veggie Supreme' with various toppings and their quantities.

Item	Quantity	Unit Price	Total Price
M Reg Margherita (CH SAUCE TOM PARM.MOZ) (Anchovies)	2	\$15.34	\$30.68
M Reg Margherita (CH GARLIC SAUCE PARM.TOM) (Pepperoni)	1	\$21.49	\$21.49
M Reg Margherita (CH GARLIC SAUCE PARM.TOM)	3	\$16.99	\$50.97
M Reg Veggie Supreme (CH ROASTED GARLIC SAUCE FETA ARTICHOKE TOM.MOL) (SAUCE)	1	\$16.99	\$16.99
M Reg Veggie Supreme (CH ROASTED GARLIC SAUCE FETA ARTICHOKE TOM.MOL)	1	\$16.99	\$16.99

Subtotal: \$137.12  
Discount: \$0.00  
Tax: \$0.00  
DELIVERY: \$0.00  
TOTAL: \$137.12

The customization screen for '(WHOLE) Veggie Supreme' shows the following toppings and quantities:

- Roasted Garlic: 1
- Artichoke: 1
- Roma Tomatoes: 1
- Fresh Mushrooms: 1
- Black Olives: 1
- Mozzarella Cheese: 1
- Marinara Sauce: 1
- Feta Cheese: 1
- Pepperoni: 1
- Canadian Bacon: 1
- Italian Sausage: 1
- Bacon: 1
- Beef: 1
- Grilled Chicken: 1
- Gyro Meat: 1
- Meatballs: 1
- Green Peppers: 1
- Sweet Pineapple: 1
- Jalapeno Peppers: 1
- Fresh Red Onions: 1
- Fresh Spinach: 1
- Pepperoncini: 1
- Garlic Sauce: 1
- Ranch Sauce: 1
- BBQ Sauce: 1
- Alfredo Sauce: 1
- Jajiki: 1
- Parmesan: 1
- Parmesan Cheese: 1

## Payment Types

Payment types with your Program CEO PaaS can be done in four different ways.

- **Cash**
  - Cash payment is more traditional way of paying your order. Even though other types of payment are rapidly growing, cash payment remains still one of the mostly used payment methods.
- **Credit Card**
  - Integrating Credit Card Processing into your Program CEO PaaS can ensure that credit transactions are processed quickly and easily from any workstation, eliminating the headaches of balancing separate credit card machines. Because all credit transactions are processed over a secure internet connection, approvals are much faster and secure.
  - Program CEO integrates with American Payment Solutions (<http://www.apsmerchants.com>), a 3rd party software. Integrated Credit is an optional feature that you can add to your system at any time.
  - Program CEO supports credit transactions (Visa, MasterCard, Discover, American Express) swiped or entered from the tender screen, pre-arranged during a phone order, ordered from installed applications (Android and iOS), or from companies custom-made web page. In addition, the system handles the entry of tips after the sale, and the daily settle/close process.
  - If you have not signed up with a credit card company yet, Program CEO PaaS has a special relationship with several processors who can provide you with a discount rate for Program CEO customers.
- **Check**
  - Check is simple payment process where order amount and check number should be entered and the order will be processed as check payment.
- **Split Order**
  - This is another great function of Program CEO, where customers can split the order amount and pay the amount as they want. They can combine the above payment types for a single order. Let say one order is paid 50% with cash and remaining 50% with credit card. The amount of 50% of credit card goes through a normal credit card process as described in credit card section.

## Third Party Integration

Third party integration with companies that provide food order services is very easily through Program CEO PaaS. Program CEO have a successful integration with GrubHub, Eat24 and MyPizza. Program CEO is planning to integrate with other 3rd party companies that are famous in US market.

## Order Discount

Order discount in Program CEO is different if order is ordered instore or through phone with orders taken online through browser of mobile phone. Online orders apply only the default discount which is 20% of the order total amount and this is because this is planned as long term order special offer (depending on customers this can be changed). The orders taken instore or through phone have a rich set of discount options starting with customers pre-defined discounts (percentage or fixed discount) and also having the option to enter open discount as they want. In this section discount is used depending on active specials, customer complaints or depending on specific order details.



## Promise time

Each Order if it of type Delivery, that Call Center operators at the last order making process inform customers about promise time. Promise time is the overall time interval that takes one order from its arrival, cooking time and delivery time. Promise time depends on location and order queue indicators.

## Order Schedule and Comment

The last two options to satisfy customer needs are Order Comment and Order Schedule. Order Comment is use if operator has some comment about that order and then cook or driver can see in the ticket. Order Schedule is used only when customer wants to make the order for the future without problem if it is for couple of days, weeks or months later, or if it is for the same day but for couple of hours later. The ticket is printed that amount of time before it should be delivered as it is predefined in store setup.

## Order printed to closest store

With Program CEO Call PaaS, Center Operators, Managers or Store Managers can easily create one order in very easy and fast manner. The last step of processing one order is order printing. The orders after being assigned to a store than Program CEO finds printers on that store and print the ticket to the printer that is being configured for that store.

## Tracking Orders

Program CEO has some functions of tracking orders by their own, so they can know the status of their placed order, whether it is cooked, on delivery or some other status. Customers can track their order just by entering the order number. If something is not right with their orders than they can call the call center and ask about their order status in more details.

702

7796661

DELIVERY

PICK UP

CARRY OUT

DINE IN

ON CLOCK

Durango

Menu Home

Back

IZABELLA CRUZER

7955 West Badura Avenue, Las Vegas, NV, USA

Search Order

Search

Day All

SEARCH

FILTER

MENU

Ticket#	Price	Pay	Phone	Address	Driver	Store	Type	Time	Status
33014	35.55	CASH	702 779 6661	7955 West Badura Avenue,		Durango	DEL	14:23	COOKED

OT: almira veliu

C: 2 ALBAN DEMA

D: Order original time: 04-29-20 14:23

Payment Type: (CASH)

REFUND

ADD TIP

VOID

CAPTURE

REPRINT ORDER

A4 PRINT

Comments:

- Select Discount -

(details)

Discount Comment or Complain!

ADD DISCOUNT

REMOVE DISCOUNT

ADD COMPLAIN

Transfer Order:

- Transfer to? -

TRANSFER

60006	20.78	CASH	907 3710611	4120 Peger Road, Fairbank		Fairbanks	DEL	14:21	COOKED
20026	34.72	CASH	318 2774310	Coast International Inn,		Spenard	DEL	14:21	COOKED
33013	6.49	CASH	702 7684230	3585 South Durango Drive,	2 ALBAN DEMA	Durango	PKC	14:18	COOKED
10008	31.73	CASH	907 8845341	377 Muldoon Road, Anchora		Muldoon	DEL	14:17	COOKED
10007	16.98	CASH	907 3100577	4520 McPhee Avenue, Ancho		Muldoon	DEL	14:17	COOKED
20025	28.78	CARD	907 6022412	201 East 16th Avenue, Anc		Spenard	DEL	14:14	COOKED
13009	18.49	CASH	907 8305109	2210 East Northern Lights	Bajram Saiti	Northern Light	PKC	14:08	COOKED
60005	24.72	CARD	907 8886060	923 5th Ave, Fairbanks, A		Fairbanks	DEL	14:08	COOKED

Subtotal: \$30.49

Discount: \$0.00

Tax: \$02.56

DELIVERY: \$2.50

TOTAL: \$35.55

DUE: \$35.55

Cancel

Action

List

Discount

Cash

Card

## Order List

Order list functions are totally different from placing order process, because this section is only for order monitoring from companies employees and not from customers. This is done after orders are being finished and is completely another section which is used for editing orders or for inspecting order details. There are several options that apply in order list section as:

### - Edit Order:

This option is when customer calls and want to make changed to their previously placed order as adding or removing food, adding or removing toppings, changing payment type, scheduling order etc.

### -Complains:

This option is when something wrong went through with some order and to keep customer satisfied operators from call center decided to give discount to that customer for future order within Program CEO SaaS.

### -Change Payment type:

With order is used only when customer decide to change order payment type to any of the predefined payment methods credit card, cash or check. In background other operations are performed especially when payment type is credit.

### -Transfer Order:

Most of the time this option is used whether when store is closed and order arrives and then employees transfer to any store location that is open at the moment or this option is used when the selected store is busy and cannot handle that flow or orders so some orders are spread through other stores.

## Refund:

Refund option is used when you want to refund the money to customer in case order is being canceled or for some other case, but the money are refunded after settlement is being finished. Settlement is set in every 24 hours for each store APS account.

## Void:

Void transaction is similar with refund but the only different is that money is returned to customers immediately and not waits for account settlements. Note that if store has finished settlements than it is not possible to void the order transaction but instead transaction should be refunded.

## Change Order Status:

This option is not available by all types of employees, but only for Managers and Store Managers. By this option employees can update order status by canceling/un-canceling order, set order to bad or reassign an order if order is being assigned to any driver by mistake.

## Late Orders:

As we have mentioned in manage stores section, managers pre-define time interval that should take each order. If this time passes since order is being placed, than in order list this order changes color and is considered as late order. This option is also available on main screen where late orders are presented with some predefined color. When employees see that order in late state, then they should react as soon as possible not to lose customer satisfaction.






## Order Ticket

This is the most important type of tickets. Program Ceo designed the order ticket in such a way to include all order details as:

- o Customer Information
- o Store Information
- o Scheduling Information
- o Order Type (Delivery, Pickup, Dine In, Carry Out)
- o Order Sub-Total and Total
- o Order Tax
- o Order Date and Time
- o Food Ordered
- o Topping Customization
- o Payment Type (Cash, Card, Check)
  - If check or card the customer must sign the ticket
- o Third Party ordering information (optional)

## Printers Configurations

Program CEO has build robust, fast, customized printing infrastructure of both Single-Store or Multi-Store setup. During the ordering process, Program CEO select the customers nearest store (In Multi-Store setup) and then automatically print the ticket to the selected store receipt printer. There are cases that one store have one or more receipt printers installed. In case more printers are installed (ex. till location, cook location, office), but this depends of store inside hardware and network configuration. Program CEO enables also instore printer customization so you can decide in which printers inside the order the ticket to be printed.

<div>  <div> <input type="text" value="Printer address"/> <input type="text" value="Printer name"/> <div>           - Choose Pizzeria           <div>  <div>New Printer</div> </div> </div> </div> <div>  <div>             Mon, March 21 2016 / 03:45:18 AM              Hi, Edmond (Manager) ✓           </div> </div> </div>					
<input type="checkbox"/>	Printer IP	Printer Name	Pizzeria	Actions	Active
<input type="checkbox"/>	localhost	MuldoonCook_22.30	Muldoon	<a href="#">( edit )</a> <a href="#">( delete )</a>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	localhost	NLightsCook_21.30	Northern Light	<a href="#">( edit )</a> <a href="#">( delete )</a>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	localhost	SpenardTill_10.37	Spenard	<a href="#">( edit )</a> <a href="#">( delete )</a>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	localhost	DimondCook_23.30	Dimond	<a href="#">( edit )</a> <a href="#">( delete )</a>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	localhost	EagleRiver	Eagle River	<a href="#">( edit )</a> <a href="#">( delete )</a>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	localhost	Durango_vegas	Durango	<a href="#">( edit )</a> <a href="#">( delete )</a>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	localhost	BethelTill	Call Center	<a href="#">( edit )</a> <a href="#">( delete )</a>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	localhost	Wasilla_98.50	Wasilla	<a href="#">( edit )</a> <a href="#">( delete )</a>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	localhost	Palmer	Palmer	<a href="#">( edit )</a> <a href="#">( delete )</a>	<input checked="" type="checkbox"/>

## Manage Printers & Order Monitor

In any PaaS (Point-of-Sale as a Service), printing feature takes an important part, especially this feature is very important when dealing with multi-store systems. Even though it is almost impossible to have any POS –system without printing, Program CEO Management System provides options to disable printing features and have the ability to work with Order Monitor Feature. Order Monitor provides excellent functionalities to Cooks and Store Managers for fully managing any incoming order to the centralized system. With an easy-to-use interface, Order Monitor Feature enables employees to assign unfinished orders to any currently working employee then set the assigned order to cooked status as well as viewing order details for any unfinished orders. Also Cooks and Store Managers and see the current total income and labor cost. Any time new order is made, it automatically appears at the top of Order Monitor. Order Monitor is an optional feature and can be disabled and use printing feature instead.

### Program CEO PaaS types of Printers:

#### - Receipt Printers

We recommend Epson TM-U220B receipt and kitchen printers for most new configurations. This printers are fast and less expensive than other complicated printers.

#### - Cash Drawer

We use standard cash drawer which is connected to the receipt printer and is opening immediately after printing is finished. Program CEO is not tight with this default cash drawer configuration, but instead with ProgramCEO PaaS customer can make custom settings so they can define in which case the cash drawer will be opened. Cash drawer opening is related with employees (Cook, Store Manager) cash drop, Till Customer Pickup and Ordering functions.

#### - Report Printer

Program CEO PaaS also have the option of Report printers by which employees can print their daily Cash Drops and well as dozen of reports from Program CEO reporting section.

## Types of Tickets

Apart from standard printing format from Reporting section, ticket printers provide two format types as:

### Daily Print Ticket

After employees finish their shifts, they can print their daily working hour's information. This is an optional function and is not a must because Program CEO has an entire Employee Clocking section from where employees can see any type of information regarding their labor hours. This function is for the employees that want to keep track of their working hours by themselves.

Program CEO PaaS allows you to manage stores by locating to appropriate addresses using Google Maps API, assign menu and specify the zone from which orders should be taken. Each store is assigned to one of the Program CEO PaaS pre-defined zones, and one zone can contain one or more stores assigned to it, and during the ordering process, Program CEO location algorithms find the nearest store to customer's location.

## **Store Location**

Each store is assigned to an exact location as mentioned above. Store Location is used through Google Maps API and has a specific location longitude and latitude. By having this information as well as store location information about city, state, zip, country and address name, then it is very easy to calculate nearest store, driving direction, driving distance and other optional functionalities.

## **Assign Menu to Store**

In Program CEO PaaS there is a big difference between Single-Store and Multi-Store customer setup. Apart from other differences that exist, there is also a big difference in loading store menu. In Single-Store customer setup during ordering process by default is loaded that store's menu, but this is different with Multi-Store setup because as mentioned above Program CEO location algorithm first finds the nearest store that match customer's address and then load the Menu (will all the food and toppings) that is assigned to that store.

## **Credit Card Details**

Each store has different Internet Merchant account, meaning that we can have any time different reports (daily, weekly, monthly etc) regarding that store online credit card transactions, regardless if the online transaction is if type sale, canceled, void or refund. Program CEO PaaS has a successful cooperation with a well organized credit card processing gateway company named American Payment Solutions ( <http://www.apsmerchants.com/>). Program CEO is not restricted to use only with American Payment Solution, but can also integrate with other Credit Card Processing Gateways according to customer needs.

## **Store Tax, Delivery Charge, Scheduling, Ticket and Late Order**

These all features are optional but very useful information in order to make Program CEO fully customizable.

Store Tax: it is a tax that applies to that store. This depends on store location and tax policies of that state/city/state.

Delivery Charge: This option is used for delivery orders, and depends on customer regulations. Most of Program CEO customers apply this option with an exact delivery charge amount (ex. \$2 for successful transaction).

Store Scheduling: Depends on a store location, managers enter time interval that should always be automatically calculated before order should be already delivered. This option is for scheduled order to be cooked and delivered on time.

Store Ticket Number: The first 2-digit ticket number is unique in any ticket number. This number identifies the store that prepared this order.

Make Line Monitor: This option is explained in more details in Order Monitor section, but it is worth to mention that from each store setup this order can be enabled or disabled.



**Manage Tills:** Add till as much as you need. You are allowed to add more than one till per store. Every day when the day starts the till is started to and before the closing the owner of till, for the shift, will need to drop the till to count the money. Till drop is very important action because there are reports that depend on this action and doing it well will result on generating good reports.

Mon, March 21 2016 / 03:54:22 AM  
Hi, blerta\_till (Store manager) ✓

Input amount in till now

Hundreds

0

OK

CANCEL

Fifties

0

Twenties

0

Tens

0

Fives

0

Ones

0

Coins

0

Total Amount,\$

0

Mon, March 21 2016 / 04:00:40 AM  
Hi, 2 ALBAN (Driver) ✓

Order ID	Till	Price	Time
35003	11	\$16.41	2016-03-20 10:56:49
35004	11	\$10.80	2016-03-20 11:01:41
35008	11	\$10.81	2016-03-20 13:20:53
35015	11	\$8.64	2016-03-20 16:19:38
35017	11	\$5.40	2016-03-20 16:22:15
35019	11	\$1.07	2016-03-20 16:37:35
35021	11	\$7.03	2016-03-20 16:52:37
35022	11	\$10.81	2016-03-20 16:52:51
35025	11	\$7.56	2016-03-20 17:16:29
35028	11	\$8.64	2016-03-20 17:53:22
35029	11	\$8.64	2016-03-20 17:53:38
35031	11	\$9.72	2016-03-20 18:05:07
35034	11	\$10.81	2016-03-20 18:18:59

CANCEL

NEXT

Starting Till(\$):

0.00

Order Totals(\$)

268.37

Count of orders

29

Checks(0)

0

Credit Cards(0)

0.00

Cash(\$):

0

Tips(\$):

0.00

Left in the till(\$):

0

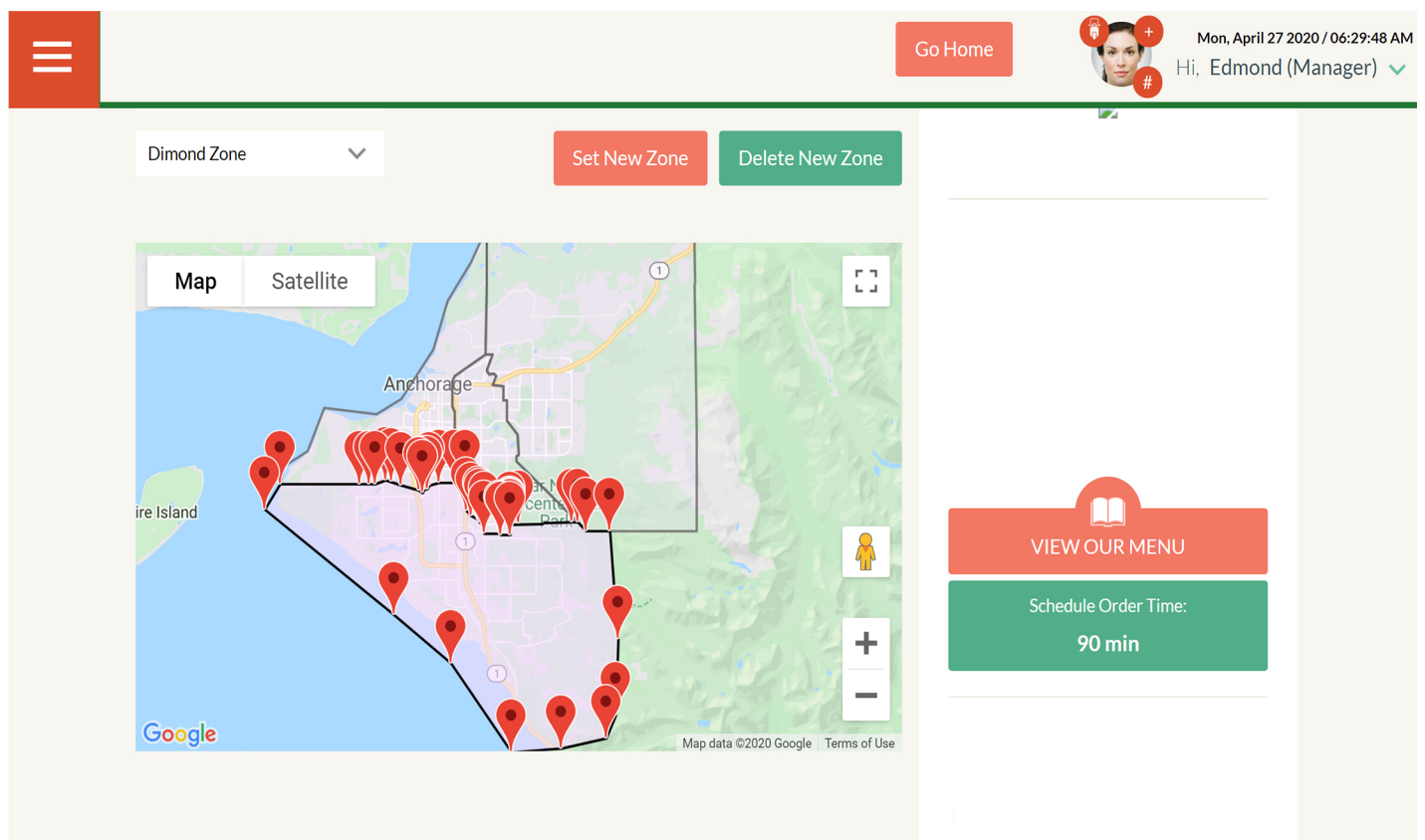
Balance(\$)

268.37

**Manage Zones:** Managers and Store Managers are allowed to add zone, edit the zone and remove any unwanted zone. Adding a zone is the first think on this system when trying to set up the whole system for the business to operate.

The zone covers the area on which the store will be able to deliver the orders and also the system on the other hand, utilizes zones to compare customers address if it belongs to any of the predefine zones in order to find the closest store.

There is also the ability to shrink or widen the zone as your business service grows.



So using Google Maps API's the system allows you to edit zone borders by dragging and dropping the points on the map, that's how easy it is to modify the zones.

Removing the zone is as simple as edit it, all you need is selected it and delete it and there is no point of panic even if you accidentally deleted a zone that you did not meant to, you can recreate the previous zone and the system will continue working as before.

**Add toppings:** Adding toppings is the section of defining every topping on different categories, define their short name and also allows the user to specify if it belongs on Meat, Veggie, Cheese or Sauce group.

Mon, March 21 2016 / 04:15:42 AM

Hi, Edmond (Manager) ✓

MENU CATEGORIES		TOPPING NAME	SHORT NAME	CATEGORY			
+	Appetizers	Topping name	Short name	MEAT	VEGGIE	CHEESE	Add
+	Calzones			SAUCE			
+	Sandwiches	Copy Topping List to: - Select category -					
+	Pastas						
+	Wings	Mozzarella Cheese	CH	( update )	( delete )	( upload )	
+	Salads	Pepperoni	PEPP	( update )	( delete )	( upload )	
+	Desserts	Canadian Bacon	CAD CAB	( update )	( delete )	( upload )	
+	Beverages	Italian Sausage	IS	( update )	( delete )	( upload )	
+	Specials	Bacon	BAC	( update )	( delete )	( upload )	
-	Pizzas	Beef	BEEF	( update )	( delete )	( upload )	
-	Veggie Pizza	Grilled Chicken	CHK	( update )	( delete )	( upload )	

**Add Items:** Here are defined the items on each particular category and also allows the user to specify the “Free Toppings” that a particular item has while customers make orders.

Mon, March 21 2016 / 04:29:46 AM

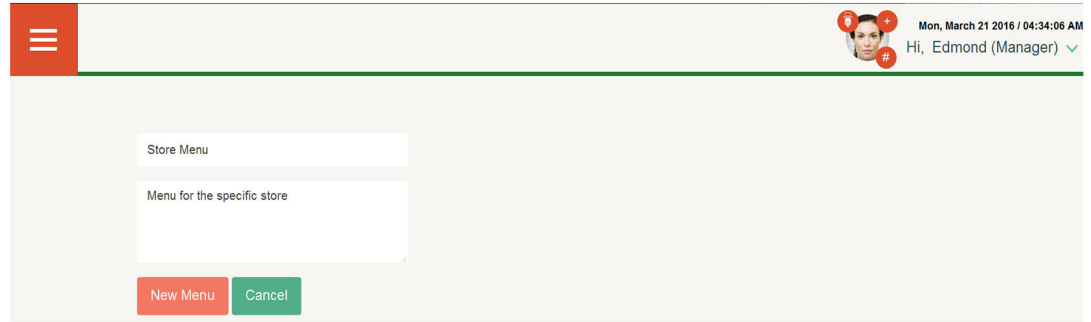
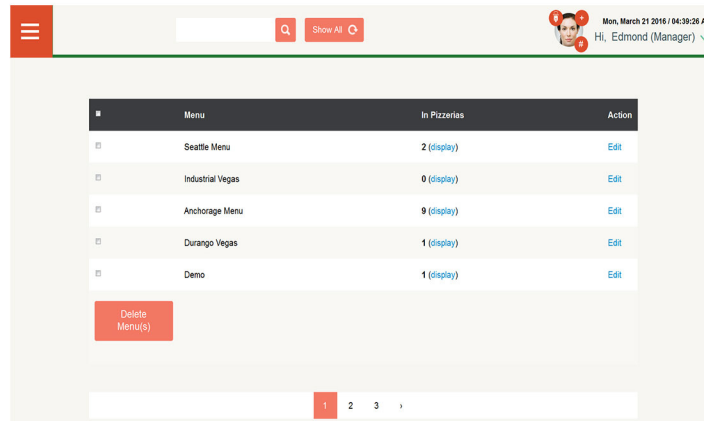
Hi, Edmond (Manager) ✓

MENU CATEGORIES		ITEM NAME	
+	Appetizers	Item name	Add
+	Calzones	Copy Topping List to: - Select Category -	
+	Sandwiches		
+	Pastas	Margherita	( update ) ( delete ) ( free toppings ) ( rating:1 )
+	Wings	<div> <div>First topping(s) for free</div> <div>1</div> <div></div> <div>Submit</div> </div>	
+	Salads	3 Cheese	( update ) ( delete ) ( free toppings ) ( rating:2 )
+	Desserts	White Pizza	( update ) ( delete ) ( free toppings ) ( rating:3 )
+	Beverages	Veggie Pesto	( update ) ( delete ) ( free toppings ) ( rating:4 )
+	Specials		
-	Pizzas		
-	Veggie Pizza		



**Menu:** This module allows Managers and Store Managers to define their menu for the business and also can assign the same menu to multiple stores.

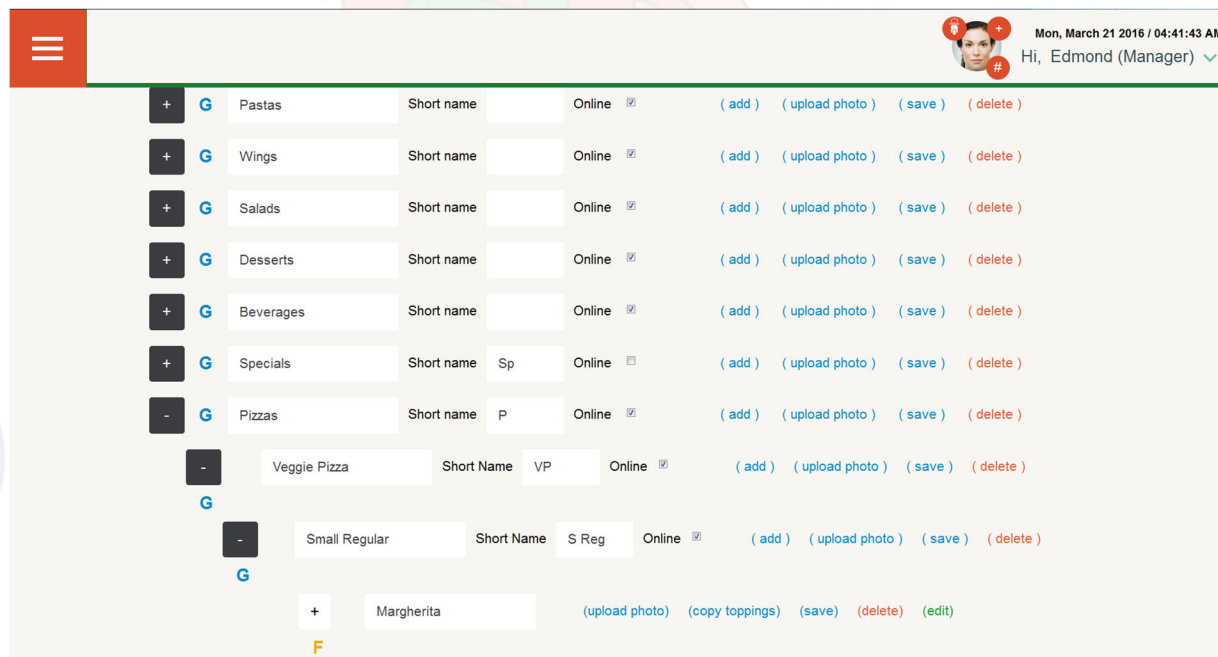
**Add Menu:** Adding a menu is the one of the main steps before you start to set up business locations on the system. Every time the managers create a new business it is required to assign a menu to the business.

Menu	In Pizzerias	Action
Seattle Menu	2 (display)	<a href="#">Edit</a>
Industrial Vegas	0 (display)	<a href="#">Edit</a>
Anchorage Menu	9 (display)	<a href="#">Edit</a>
Durango Vegas	1 (display)	<a href="#">Edit</a>
Demo	1 (display)	<a href="#">Edit</a>

**List Menu:** By listing the menus you are able to see each menu to which business it is assigned, you can edit the menu information and also remove the whole menu from the system.

**Menu Items:** This section is the main section to fill the menu with the items and assign each item on multiple menus; the menu gets filled up in hierarchical order starting from the main categories, sub-categories and items that belong on those sub-categories. Also, the user will be able to assign the default toppings of the items and optional toppings as well, including their prices.



**Online Payment:** Pizza management system has integrated the American payment solution API to perform the online Credit Card charges and backend charges. There is no need for swipe machines any more, the tips you can charge with the click of a button on any particular transaction any time. Refund and void, yes you will be able to do that to and that’s as easy as one click.

7027796661

DELIVERYPICKUPCARRY OUTDINE INON CLICK

DurangoMenu HomeBack

IZABELLA CRUZER7955 West Badura Avenue, Las Vegas, NV, USA

PRODUCT NAME	QTY	EACH	TOTAL
Large 2Large Any way \$23.99 (OH SAUCE)	1	\$12	\$12
Large 2Large Any way \$23.99 (OH SAUCE)	1	\$12	\$12
Extra Charges \$3 Delivery Charge	1	\$3.00	\$3.00
2 Liter Pepsi	1	\$3.49	\$3.49

Subtotal: \$30.49

Discount: \$0.00

Tax: \$02.56

DELIVERY: \$2.50

TOTAL: \$35.55

DUE: \$35.55

Cancel

Action

List

Discount

Cash

Card

Card Info

Customer Vault

Single CardSplit CardGift Card

Credit Card #

Visa

MMYY

3 Digits (optional)

Amnt In Cash

35.55

Billing Information

Same addressReset Billing

Billing Address

Billing CityBilling State

Billing CountryBilling Zip

Charge

7027796661

DELIVERYPICKUPCARRY OUTDINE INON CLICK

DurangoMenu HomeBack

IZABELLA CRUZER7955 West Badura Avenue, Las Vegas, NV, USA

PRODUCT NAME	QTY	EACH	TOTAL
Large 2Large Any way \$23.99 (OH SAUCE)	1	\$12	\$12
Large 2Large Any way \$23.99 (OH SAUCE)	1	\$12	\$12
Extra Charges \$3 Delivery Charge	1	\$3.00	\$3.00
2 Liter Pepsi	1	\$3.49	\$3.49

Subtotal: \$30.49

Discount: \$0.00

Tax: \$02.56

DELIVERY: \$2.50

TOTAL: \$35.55

DUE: \$35.55

Cancel

Action

List

Discount

Cash

Card

Search Order

Search

Day All

SEARCHFILTERMENU

Ticket#	Price	Pay	Phone	Address	Driver	Store	Type	Time	Status
33014	35.55	CASH	702 779 6661	7955 West Badura Avenue,		Durango	DEL	14:23	COOKED

OT:almira velu

C:2 ALBAN DEMA

D:Order original time: 04-29-20 14:23

Payment Type:(CASH)

REFUND

ADD TIP

VOID

CAPTURE

Comments:

- Select Discount - (details)

Discount Comment or Complain!

REPRINT ORDER

A4 PRINT

Transfer Order:

- Transfer to? -

TRANSFER

ADD DISCOUNT

REMOVE DISCOUNT

ADD COMPLAIN

60006	20.78	CASH	907 3710611	4120 Peger Road, Fairbank		Fairbanks	DEL	14:21	COOKED
20026	34.72	CASH	318 2774310	Coast International Inn,		Spenard	DEL	14:21	COOKED
33013	6.49	CASH	702 7684230	3585 South Durango Drive,	2 ALBAN DEMA	Durango	PKC	14:18	COOKED
10008	31.73	CASH	907 8845341	377 Muldoon Road, Anchora		Muldoon	DEL	14:17	COOKED
10007	16.98	CASH	907 3100577	4520 McPhee Avenue, Ancho		Muldoon	DEL	14:17	COOKED
20025	28.78	CARD	907 6022412	201 East 16th Avenue, Anc		Spenard	DEL	14:14	COOKED
13009	18.49	CASH	907 8305109	2210 East Northern Lights	Bajram Saiti	Northern Light	PKC	14:08	COOKED
60005	24.72	CARD	907 8886060	923 5th Ave, Fairbanks, A		Fairbanks	DEL	14:08	COOKED

The system accepts third party orders from third party companies such as Eat24, Grub hub, Mypizza etc... and there is a report for that too. You will be able to see how many orders your business had received for the last month or any point of time in the past from third parties and how they have been paid Cash or Credit.

Store: Northern Light  
Business: Sicily's Pizza

Third Party Order Reports

From: 2014-02-01  
To: 2014-02-05

Ticket#	Date	Amount	Type	3rd Party
#15064	2014-02-01 21:08:20	\$28.98	DELIVERY	My Pizza
#15083	2014-02-01 23:13:36	\$13.99	DELIVERY	My Pizza
#15095	2014-02-02 01:02:59	\$29.95	DELIVERY	Grubhub
#15097	2014-02-02 01:13:00	\$29.73	DELIVERY	Grubhub
#15005	2014-02-02 12:08:50	\$38.98	DELIVERY	My Pizza
#15014	2014-02-02 13:11:48	\$57.48	DELIVERY	Grubhub
#15038	2014-02-02 15:38:20	\$29.97	DELIVERY	My Pizza
#15085	2014-02-03 00:11:14	\$18.97	DELIVERY	Grubhub
#15087	2014-02-03 00:31:28	\$36.97	DELIVERY	Grubhub
#15088	2014-02-03 00:34:38	\$15.98	DELIVERY	Grubhub
#15025	2014-02-03 16:17:27	\$20.23	DELIVERY	Grubhub
#15074	2014-02-04 03:23:49	\$28.98	DELIVERY	My Pizza
#15006	2014-02-04 12:51:28	\$23.97	DELIVERY	My Pizza
Total		\$374.19		

Another model that the system has is the Call center module where each operator can see how many orders he/she had taken during the shift or of course and on any point of time. Also, operators have the ability to generate this report for a particular store on any time frame and get the information with a click of a button.

There are lots of reports that you will be able to generate them in order to get an overview of your business, diving on the reports module will make you as an owner breath smoothly because you have the ability to generate any report at any time at any place even on the go, from your tablet or phone.

Export of Excel			
Store: All Stores Business: Sicily's Pizza		Taken Orders	From: 2014-02-01 To: 2014-03-01
Employee	Number of Orders	Amount	Bonus
Qanije Beqiri	457	\$13398.70	\$64.41
Alba Buxhaku	338	\$11098.33	\$107.07
Tina Cami	1	\$31.98	\$0.27
Siandra Rusi	404	\$11196.34	\$24.52
Laureta Cupi	310	\$9383.23	\$58.41
Majlinda Dema	576	\$16791.81	\$76.39
Nesha Buxhaku	566	\$16665.45	\$83.32
Ardita Kaja	253	\$8350.47	\$82.30
Blerina Buxhaku	347	\$11722.00	\$126.32
Njomza Buxhaku	426	\$12392.64	\$55.18
Albjonda Dede	98	\$3250.57	\$32.68
Urime Duka	350	\$10146.37	\$43.57
Besmira Ejupi	115	\$3319.12	\$13.58
Vebie Karpuzi	393	\$11761.69	\$67.36
Lulkuqe Kercishta	264	\$7383.07	\$19.35
Jenna Korumi	246	\$7823.74	\$65.24
Fatjona Lala	231	\$6625.59	\$25.20
Gjeneza Maqellara	639	\$19185.94	\$112.62
Alma Mimidoska	383	\$12666.34	\$125.84
Bleta Mulladauti	433	\$13509.93	\$101.77
Nertila Popinara	167	\$3871.22	\$-27.71
Albulena Rusi	136	\$2887.11	\$-35.84
Merita Seferi	450	\$12601.95	\$33.85
Gonxhe Torte	501	\$14050.65	\$38.71
Farje Abdushi	410	\$12665.60	\$90.03
Nita Duka	287	\$8365.88	\$38.02
Lulkuqe Koleci	401	\$11929.76	\$65.16
Drenushe Canka	517	\$15070.80	\$68.51
Erkanda Jani	25	\$793.37	\$6.54
Besarta Kolari	167	\$3705.23	\$-36.01
Dhurata Pocesta	517	\$15818.47	\$105.90
Gerta Dika	341	\$9596.63	\$28.01
Alma Karpuzi	657	\$18299.54	\$44.45
Lejla Shaini	454	\$13205.87	\$58.74
Bleta Kolari	6	\$129.72	\$-1.46
Total	11866	\$49695.11	\$863.34



## Reports

Pizza Management system it gives you the possibility to generate different type of reports. The reports section will allow you as a business owner to drive the business on the right track and see how the business going.

## Payroll Reports and daily paperwork

Each report depends on the information that has been received during the day and how well the system has been utilized. Information or data gathered during the day come from orders, employees schedule and transactions processing and from those data system will be able to generate payroll reports, daily paperwork – which shows how many orders has been sold during the day, labor hours, Credit card transactions in total, tips of the drivers, the cash flow and much more, sales report – will give you an overview of how many orders each driver delivered, their cash drop and their debt also on the till drop belongs under this reports where the owner will be able to follow every penny on each shift on each day.

Mon, March 21 2016 / 04:56:43 AM  
Hi, Edmond (Manager)

**DAILY PAPERWORK**

From: 2016-03-18 08:40:26  
To: 2016-03-19 06:07:13

Store: [REDACTED]  
Business: [REDACTED]

Sales Recap	
\$	%
Master Total	\$3219.26 100.00
Bad Orders	-\$0 -0.00
Total Sales	\$3219.26 100.00
Taxable Amount	\$3219.26 100.00
Sales Tax	\$0.00 0.00
Net Sales	\$3219.26 100.00
Delivery Charge	\$190.0 5.90
Cancelled Orders	\$306.47 9.52
Labor costs	\$645.23 20.04
Total Hrs	69.01
Starting Orders	830940
Ending Orders	831925
Delivery Orders	95
In-Store Orders	23
Total Orders	118
Average Order	\$29.88
Third Party Orders	\$36.97 1.15
Manager	
Discounts	\$432.23 14.05
Description	\$ %
Amount	\$0.00 0.00
Open	\$121.78 26.93
Percentage	\$330.45 73.07

Daily Recap	
\$	%
Delivery	\$2941.35 91.37
Pick Up	\$144.8 4.50
Dine In	\$56.93 1.77
Carry Out	\$78.18 2.37
In-Store	\$277.91 8.63

Item	Avg.	\$	%
Appetizers	\$37.09	\$204.86	6.36
Calzones	\$77.44	\$160.38	4.98
Sandwiches	\$60.20	\$145.37	4.52
Pastas	\$37.22	\$73.19	2.27
Wings	\$74.96	\$242.82	7.54
Salads	\$32.50	\$57.92	1.80
Desserts	\$17.34	\$37.43	1.16
Beverages	\$73.04	\$176.78	5.48
Specials	\$47.03	\$122.13	3.79
Pizzas	\$1000.61	\$2007.05	62.35
Side orders	\$4.75	\$22.25	0.69

Cash Flow	
\$	%
Mileage	\$0.0 0.00
Refunds	\$0.0 0.00
Food Bought	\$0.0 0.00
Supplies	\$0.0 0.00
Misc	\$0.0 0.00
Gift Certificates	\$0.0 0.00
Cash Paid	\$0.0 0.00
Total Cash Paid Out	\$0.0 0.00
Total to acc. for	\$3219.26 100.00
AM. EXPRESS	\$0.00 0.00
DISCOVERY	\$0.00 0.00
MASTERCARD	\$322.85 10.03
VISA CARD	\$1430.42 44.43
Credit Card Tips	\$187.82 5.83
Total Credit Cards	\$1941.09 60.30
Total Refund	\$0.00
Checks	\$0.00 0.00
Cash	\$0.00 0.00
Bank Deposit	\$1941.11 60.30
Cash Short	\$-1278.14
Comments	

All these reports and much more can be seen with a click of a button and generating them as you want for any specific date or period range. Monthly sales is the report that allows you to generate it for each particular store for any past month and also for the past year which gives an overview when comparing months to see how well your business has been doing.

Employee	T-In	T-out	Hours	ST	OT	Labor	Sales	OrdCnt	ReimRat	TotReim	AmtDue
ANDY [REDACTED]	22:39	04:29	5.82	\$10.00	\$15.00	\$58.24	\$55.95	3	\$0.00	\$0.00	\$25.98
RON [REDACTED]	09:54	17:09	7.25	\$12.50	\$18.75	\$90.62	\$106.91	6	\$0.00	\$0.00	\$43.96
anthony [REDACTED]	22:49	05:07	6.29	\$10.00	\$15.00	\$62.88	\$0.00	0	\$0.00	\$0.00	\$0.00
ahmad [REDACTED]	17:03	22:39	5.60	\$10.00	\$15.00	\$56.01	\$10.99	4	\$0.00	\$0.00	\$34.72
In Store Total			24.96			\$267.76	\$173.85	13		\$0.00	\$104.66
Call Center							\$149.15				
Call Center & Store							\$323.00				
naim [REDACTED]	09:57	16:53	6.93	\$10.00	\$15.00	\$69.33	\$203.72	8	\$0.00	\$0.00	\$122.07
Habib [REDACTED]	17:11	05:04	11.88	\$9.75	\$14.62	\$134.68	\$1108.35	38	\$0.00	\$0.00	\$252.24
kamal [REDACTED]	17:02	04:38	11.60	\$9.75	\$14.62	\$130.59	\$997.15	34	\$0.00	\$0.00	\$385.66
Delivery Total			30.41			\$334.59	\$2309.22	80		\$0.00	\$759.97
Grand Total			55.37			\$602.35	\$2632.22	93		\$0.00	\$864.63

# REPORTS

The system accepts third party orders from third party companies such as Eat24, Grub hub, Mypizza etc... and there is a report for that too. You will be able to see how many orders your business had received for the last month or any point of time in the past from third parties and how they have been paid Cash or Credit.

Store: Northern Light Business: Sicily's Pizza		Third Party Order Reports			From: 2014-02-01 To: 2014-02-05
Ticket#	Date	Amount	Type	3rd Party	
#15064	2014-02-01 21:08:20	\$28.98	DELIVERY	My Pizza	
#15083	2014-02-01 23:13:36	\$13.99	DELIVERY	My Pizza	
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#15085	2014-02-03 00:11:14	\$18.97	DELIVERY	Grubhub	
#15087	2014-02-03 00:31:28	\$36.97	DELIVERY	Grubhub	
#15088	2014-02-03 00:34:38	\$15.98	DELIVERY	Grubhub	
#15025	2014-02-03 16:17:27	\$20.23	DELIVERY	Grubhub	
#15074	2014-02-04 03:23:49	\$28.98	DELIVERY	My Pizza	
#15006	2014-02-04 12:51:28	\$23.97	DELIVERY	My Pizza	
<b>Total</b>		<b>\$374.19</b>			

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Employee	Number of Orders	Amount	Bonus	
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Albjonda Dede	98	\$3250.57	\$32.68	
Urime Duka	350	\$10146.37	\$43.57	
Besmira Ejupi	115	\$3319.12	\$13.58	
Vebie Karpuzi	393	\$11761.69	\$67.36	
Lulkuqe Kercishta	264	\$7383.07	\$19.35	
Jenna Korumi	246	\$7823.74	\$65.24	
Fatjona Lala	231	\$6625.59	\$25.20	
Gjeneza Maqellara	639	\$19185.94	\$112.62	
Alma Mimidinoska	383	\$12666.34	\$125.84	
Bleta Mulladauti	433	\$13509.93	\$101.77	
Nertila Popinara	167	\$3871.22	\$-27.71	
Albulena Rusi	136	\$2887.11	\$-35.84	
Merita Seferi	450	\$12601.95	\$33.85	
Gonxhe Torte	501	\$14050.65	\$38.71	
Farije Abdushi	410	\$12665.60	\$90.03	
Nita Duka	287	\$8365.88	\$38.02	
Lulkuqe Koleci	401	\$11929.76	\$65.16	
Drenushe Canka	517	\$15070.80	\$68.51	
Erkanda Jani	25	\$793.37	\$6.54	
Besarta Kolari	167	\$3705.23	\$-36.01	
Dhurata Pocesta	517	\$15818.47	\$105.90	
Gerta Dika	341	\$9596.63	\$28.01	
Alma Karpuzi	657	\$18299.54	\$44.45	
Lejla Shaini	454	\$13205.87	\$58.74	
Blierta Kolari	6	\$129.72	\$-1.46	
<b>Total</b>	<b>11866</b>	<b>349695.11</b>	<b>1863.34</b>	

TABLE SELECTION

907

XXX-XXXX

Diecotec

Sat, Feb /01/14/14 : 2:46 PM

Hi, Blerta

Help

CUSTOMER NAME

Order Number: #15003

PRODUCT NAME		QTY		EACH	TOTAL
Marinaria Sauce	-	2	+	\$5.00	\$10.00
Canadian Bacon	-	2	+	\$5.00	\$10.00
Cheese	-	2	+	\$5.00	\$10.00
	-	2	+	\$5.00	\$10.00

Subtotal: \$25.00

Discount: \$00.00

Tax: \$1.34

TOTAL: \$25.00

BALANCE DUE: \$26.34

Cancel Order

To Go Order

Discount Order

Pay Cash

Pay Card

Choose a Dining Table

4

2

6

5

8

2

5

8

2

Program CEO

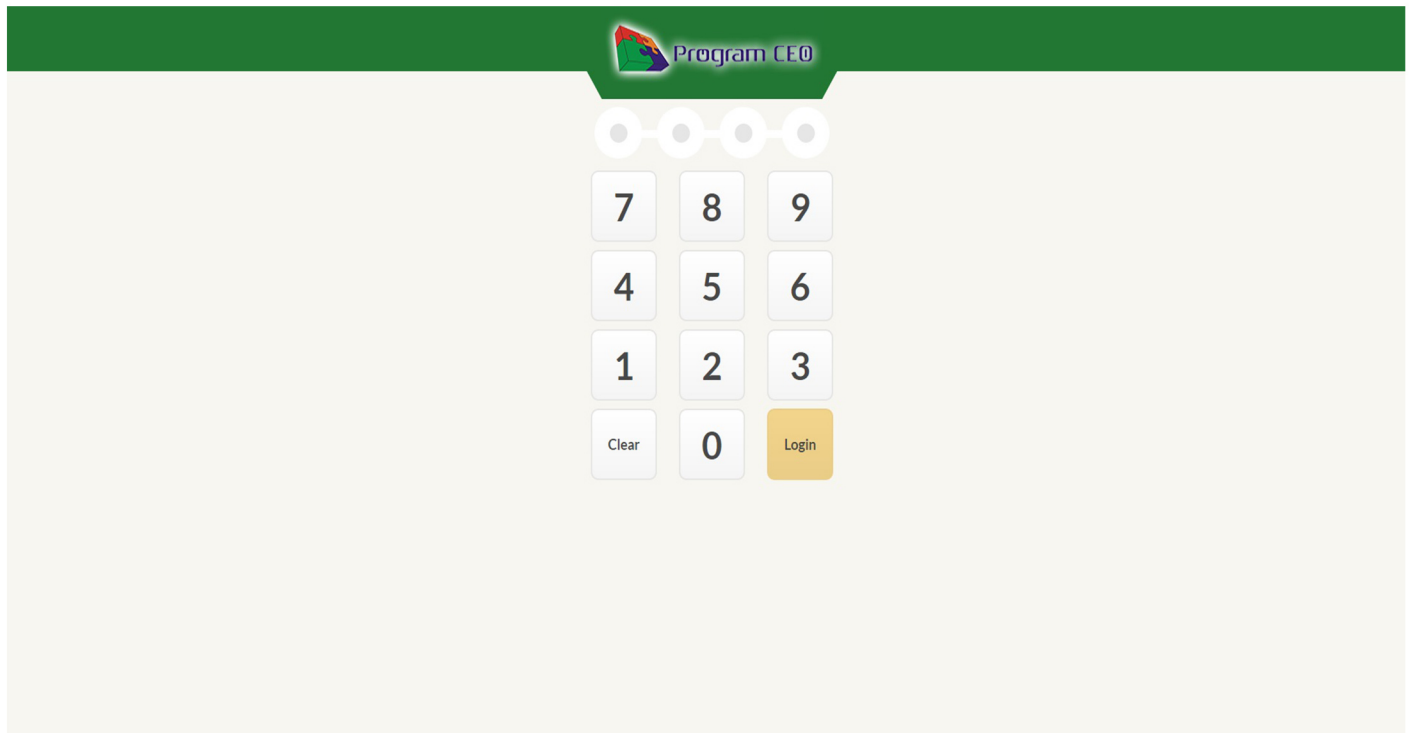


Choosing a Pizza Management System, there's a lot to of features to consider: Functionality, security, ease of use and reliability. Behind all those features users want to ensure that the system's technology is stable, powerful, fast and long lasting.

## **"Browser- Based"**

Pizza Management System is designed as a "Web-based" application, this means that you need internet access to use this application and you will be able to use it from home, on the go, in office and on the road, all you need is internet access.

Outfitting your store with a static IP allows you to access the application and also configure your printers as you want to distinguish them on different type of order. Having a static IP allows you as a owner to restrict the access of the application form several IP addresses, this will help you as a owner to control the access if any of your employees clocks in from home while they are not on schedule.



## **Windows, MAC, Linux, or any platform for you workstations**

Pizza management system, works on any Operating system and users can enjoy using it on any preferred platform such as: Windows, Macintosh or any operating system that can be connected to internet and has a browser installed. Pizza management system is compatible for multiple browsers such as Firefox, safari, chrome and Internet Explorer.

## Hardware Options

### Windows - Workstation

- Pentium 4 or newer processor that supports SSE2
- 512MB of RAM or higher
- 200MB of hard drive space

### Mac - Workstation

- Macintosh computer with an Intel x86 processor
- 512 MB of RAM or higher
- 200 MB hard drive space

### Internet Connection

- Router
- Static IP (ask your Internet Service Provider)
- Internet Speed 1 Mbps or higher

### Printer

- Network Epson TMU220B (Ticket)
- Any Network Printer A4 (Reporting)

### Monitor

- Resolution 800x600 or higher

### Software Requirements

#### Windows Operating Systems

- Windows XP SP2 or higher

#### Mac Operating Systems

- Mac OS X 10.6 or higher

#### Linux Operating Systems

- Ubuntu

### Supported Browsers

- Mozilla Firefox (Recommended)
- Google Chrome

### Touch Screen

This is very nice feature because ProgramCEO is designed from scratch to have limitations as less as possible. This limitations could be touch screen usability, screen size resolution, browser interoperability etc. Customers don't have to change any settings for touch screen monitors, but automatically detects that monitor is touch screen and can use the program in such way. Design of the ProgramCEO is thought also to be universal and easy to use both for touch or normal monitors.

